

## **BOOKING CONDITIONS :**

[mobil home](#) or [pitch](#) in « JUANTCHO » Campsite 05.59.47.11.97 ou [www.camping-juantcho.com](http://www.camping-juantcho.com)

**Step 1:** Make a reservation on our website and pay the deposit

**Step 2:** once we receive payment, you will receive an email of confirmation

**THE BOOKING WILL ONLY TAKE EFFECT ON RECEIPT OF THE CONTRACT, COMPLETED AND SIGNED BY THE CLIENT AND ACCOMPANIED BY PAYMENT OF DEPOSIT AND RESERVATION FEES. A BOOKING CONFIRMATION WILL THEN BE SENT BY THE CAMPSITE.**

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**1- The client must inform reception in case of a delayed arrival.**

All visitors must report to reception. Any additional charges payable are to be found by the hirer of the pitch. Unaccompanied minors not permitted on the campsite. No boats allowed inside the campsite.

**2- Booking fees : 20€ (or 8€ less than 6 days)**

**3- Deposit :** Amount of the deposit to be returned to us with this contract: either the full amount for any stay amount less than € 50 or 30% (booking fees included) for any stay amount greater than €50 – Balance to be paid upon arrival..

**4- Payment of the balance :** on arrival.

**5- CANCELLATION :** If cancellation is made one month prior to arrival, the deposit will be refunded, except 35€ .

If the cancellation occurs less than one month before the arrival date, no refund of the sums paid will be made, and the balance of the stay may be claimed from you except in cases of force majeure (proof is required) as accident, death or illness of one of the participants or a family member)

**6- Insurance** is necessary.

**7- A 150€ deposit made in cash** (only for rental of mobile home) will be required on arrival and refunded on departure after inventory of the lodging. The accommodation must be left clean on departure. Failure to leave a clean accommodation will result in a 80€ penalty.

**8- For rented accommodation,** arrival between 4pm and 8pm with . Departure before 10am.

- **For camping Pitch :** Guests are required to check-in between 2pm and 8pm and vacate their accommodation before mid-day. An additional day's charge is payable for early arrival or late departure.

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Situated on the Atlantic Coast and near the Pyrénées , Juantcho is the ideal campsite for your next holiday.

Mobile homes are available from April until end of October but to pitch your own tent or caravan, the campsite is only open from May 1<sup>st</sup> until October 30<sup>th</sup>. “Juantcho” campsite is situated on the cliff of Socoa, 4 Kms from St Jean de luz and 7 Kms from Hendaye, in a very quite and peaceful location. Any noise or discussions which may disturb their neighbours aren't permitted. Total silence is demanded between 11p.m to 8 a.m. Whilst no entertainment is available on site, you will find a wide range of activities available in the surrounding local villages.

## **How to find us :**

**From the A63,** take Exit 2 (Saint Jean de Luz Sud), heading towards Socoa, take the D913 and then the D912.

**From D810,** follow signs for SOCOA-CIBOURE and follow the road along the bay of Saint Jean de Luz (Ciboure, on the D912 after the market town of Socoa).

**CAMPING “JUANTCHO”**

**Rte de la Corniche – D.912**

**-SOCOA – 64 122 URRUGNE**

**RULES OF THE CAMPGROUND**

**Tel : +33 559.471.197**

**[www.camping-juantcho.com](http://www.camping-juantcho.com)**

**[juantcho64@gmail.com](mailto:juantcho64@gmail.com)**

## **CARAVANING OR AND RESIDENTIAL LEISURE PARKS GENERAL CONDITIONS**

**1.** Conditions of entry and residence to be allowed to enter, settle or stay on a campsite, you have to have been authorized by the manager or his representative. The latter has the obligation to ensure the good performance and good order of the campground and respect for the application of these rules. The fact of staying on the campsite implies acceptance of the provisions of this Regulation and the commitment to comply. No one can take up residence.

**2.** Immigration formalities Unaccompanied minors from their parents will be admitted only with written permission from them. Pursuant to Article R. 611-35 of the Code of Entry and Residence of Foreigners and Asylum, the manager is required to complete and sign the foreign national client, upon arrival, a police individual record. It must be mentioned include:

1. The name and surnames; 2. The date and place of birth; 3. The nationality; 4. The usual residence.

Children aged under 15 may be included on Record one parent.

**3.** Installation of outdoor accommodation and associated equipment must be installed in the specified location as directed by the manager or his representative.

**4.** Home Office Open from 9 am to 12H / 14H to 19H (8:30 p.m. July-August)

Can be found at the reception desk all the information about the services of the campground, information on refueling possibilities, sports facilities, tourist attractions in the surroundings and various addresses that can be useful.

A system for collecting and processing the claims is made available to customers.

**5.** Display The present rules are posted at the entrance of the campsite and at the reception desk. It is given to each customer who requests it. To campgrounds classified, the classification category with tourism or mention the number of leisure and tourism and leisure locations are displayed. The prices of various services are provided to customers under the conditions laid down by order of the Minister for Consumer Affairs and searchable to home.

**6.** Terms starting Guests are invited to prevent the Reception Office of their departure on the eve of it. Customers who intend to leave before the opening of reception office hours the day before must make the payment of their stay.

**7.** Noise and Silence Customers are advised to avoid all noises and discussions that might disturb their neighbors.

The sound should be calibrated accordingly. Car doors and chests should be as unobtrusive as possible.

Dogs and other animals must never be left in the wild. They should not be left to the campsite, even locked in the absence of their masters who are civilly responsible. The Manager ensures the tranquility of its customers by setting schedules during which silence must be total.

**8.** Visitors After being authorized by the manager or his representative, visitors may be admitted to the campsite under the responsibility of the campers who receive them. The client may receive one or visitors to the home. Campgrounds benefits and facilities are accessible to visitors. However, the use of such equipment can pay on a rate that needs to be posted at the entrance of the campsite and at the reception desk. Visitors' cars are not allowed in the campground.

**9.** Traffic and parking of vehicles Inside the campsite, vehicles must drive at a limited speed. Traffic is allowed from 12 H to 12 H and very discreet 8H to 23H. Can circulate in the campground that vehicles belonging to campers staying. Parking is prohibited on the sites usually occupied by the accommodation unless a parking space has been provided for this purpose. Parking should not impede traffic or hinder the installation of new arrivals.

**10.** Dress and appearance of each facility is required to refrain from any action that might prejudice the cleanliness, hygiene and appearance of the campground and its facilities, including health. It is forbidden to throw wastewater on the ground or in the gutters. Guests must empty the wastewater in the facilities provided for this purpose. Household waste, waste of any kind, the papers must be deposited in the bins. Washing is strictly forbidden outside the bins provided for this purpose. The spreading of the linen will, where appropriate, common drier. However, it is tolerated up to 10 hours near the accommodation, provided it is discreet and does not bother the neighbors. It should never be made from trees. Plantations and floral decorations must be respected. It is forbidden to hammer nails into trees, to cut branches, to make plantations. It is not possible to define the location of a facility by personal means, or dig.

Repair any damage to the vegetation, fences, land or facilities of the campground will be the responsibility of its author. The location that has been used during the stay must be maintained in the state in which the camper found it enters the scene.

**11.** Security a) Fire. Open fires (wood, charcoal, etc.) are strictly forbidden. Stoves must be kept in good condition and not be used in hazardous conditions. In case of fire, notify management immediately. Fire extinguishers are available if necessary.

An essential first aid kit is located at the reception. b) Vol. Management is responsible for objects left at the office and has a general obligation to monitor the campground. The camper is responsible for his own installation and must report to the manager the presence of any suspicious person. Guests are invited to take the usual precautions to safeguard their material.

**12.** Games No violent or disturbing game can be organized near the installations. The meeting room can be used for turbulent games. Children must always be supervised by their parents.

**13.** Caravan can not be left unoccupied equipment on the ground, after approval of the management and only in the specified location. This benefit can be paid.

**14.** Violation of the rules of procedure If a resident disturbs the stay of other users or does not respect the provisions of these rules, the manager or his representative may orally or in writing, if it deems necessary, give notice the latter to stop the unrest. In case of serious or repeated breach of rules of procedure and after notice by the Manager comply, it may terminate the contract. In case of criminal offense, the manager may call in the police.